

Region 2 - PSC County Updates

Alpine

No Update

Amador

No Update

Calaveras

No Update

El Dorado

- El Dorado County has several new induction trainings happening. They are hiring 3 more trainees at the beginning of November and hope to fill several more vacant trainee positions at the beginning of December.
- Buildings remain open at regular hours, but they are encouraging clients to use online methods of case management.
- System Support holds continuous training on C4Yourself and E-signatures for Eligibility staff.
- System Support is presenting click through presentations of LRS at staff meetings to help orient staff to what is coming.
- There is an ongoing effort to cleanup and organize the RDB. Efforts to standardize procedure are being developed in addition to the County vendor request process.
- Eligibility staff are receiving new laptops and monitors for use of telecommuting and a safe and healthy workplace.

Mono

- All of their eligibility team telecommuting
- All business is being conducted via phone, online and drop boxes. There are a few clerical staff working a couple hours a day to check mail and scan items into the C-IV System.

Nevada

No Update

Placer

No Update

Sacramento

No Update

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Sierra

No Update

Sutter

No Update

Tuolumne

- In the process of taking back our Adoptions program from the State, so we are currently in the process of hiring new staff and rearranging our building to accommodate them. The process has started with our General Services Unit moving into the old Tuolumne General Hospital building with the plan to eventually have all HHSA departments located at that campus.
- Eligibility just hired 3 more Eligibility Specialist Trainees but still have 3 openings.

Yolo

- Yolo will be starting a new induction training class of 15 in November, using a hybrid training model where the class is partly in the office and partly remote.
- Our Employment Services team has begun providing online workshops, classes, and a job fair.
- Wrapped up their D-CF applications on 10/22/2020, and Yolo received 11 actual D-CF applications which is significantly lower than anticipated.

Yuba

- 99% of Yuba's eligibility staff are teleworking, and having a lot of success with AppStream and the remote Call Center functionality
- There is one Eligibility Tech in the office who is taking calls and one Office Support Staff who works part time in the office.
- Yuba has created the "Yuba Dash Team" that is comprised of staff that courier items between teleworkers and the office. This could be anything from equipment to documents that need to be dropped off. This team has been essential in making teleworking successful.